



**ANNUAL MUNICIPAL TARIFFS STRUCTURE  
APPROVED BY COUNCIL  
2024/25**

### **1.4.1 Water and Sanitation Tariffs**

Tariff-setting is a pivotal and strategic part of the compilation of any budget. When rates, tariffs and other charges were revised, local economic conditions, input costs and the affordability of services were taken into account to ensure the financial sustainability of the Municipality.

Municipality is still recovering from this situation and which has been further negatively debt owed to uMngeni.

The core function of the municipality is water and sanitation which is considered to be the basic needs for human beings and the constitution says they are basic human rights. The municipality has a difficult task of setting tariffs which are affordable to all consumers and the same time must be cost reflective taking into account all cost associated with the end product.

National Treasury continues to encourage municipalities to keep increases in rates, tariffs and other charges as low as possible. Discounting the impact of these price increases in lower consumer tariffs will erode the Municipality's future financial position and viability. As mentioned earlier services are failing to break even.

It must also be appreciated that the consumer price index, as measured by CPI, is not a good measure of the cost increases of goods and services relevant to municipalities. The basket of goods and services utilized for the calculation of the CPI consist of items such as food, petrol and medical services, whereas the cost drivers of a municipality are informed by items such as the cost of remuneration, bulk purchases of electricity, petrol, diesel, chemicals etc. The current challenge facing the Municipality is managing the gap between cost drivers and tariffs levied, as any shortfall must be made up by either operational efficiency gains or service level reductions. Within this framework the Municipality has undertaken the tariff setting process relating to service charges as follows

Tariff the cost of the provision of general services. Determining the effective tariff is therefore an integral part of the municipality's budgeting process. The municipality has considered the percentage increase in the major cost drivers of providing services. Which are electricity increasing by 15.7% and no increment has been applied to the cost of labour. The 6% increase on tariffs is not cost reflective. However, the municipality also considers the impact of the economic challenges faced by consumers.

Below are the proposed water services tariffs for the financial year 2024/25 these tariffs exclude VAT. The Municipality has adopted a 6% increase on all tariffs and 8% increase on the industrial tariffs due to the fact that tariffs have not been cost reflective in the past and certain areas are charged a minimum flat rate. Business and government tariffs have been increased by 18,4%. The municipality is working towards phasing in more cost reflective tariffs however this cannot be achieved in a single financial year.

**WATER & SANITATION SERVICES TARIFF 2024/2025 FINANCIAL YEAR**

	<b>Description</b>	<b>Tariff</b>
1.	Tariff for accessibility to water (basic charge occupied and unoccupied)	R111.28/ month
2.	Tariff for accessibility to sewerage system (basic charge occupied and unoccupied)	R141.82/ month
3.	Sewer tariff for restricted usage (unmetered)	R141.82/ month
4.	Servicing sewer conservancy tanks/pits (small)	R250.56/ 2200l
	Servicing sewer conservancy tanks/pits (large)	R536.95/ 5000l/ load
	Discharge of sewage to wastewater works by private sewer tankers	R0,18/litre
	<b>Integrated Step Tariff (Domestic Use)</b>	
5.	Water tariff for water usage up to 6kl	Free/ Indigent
	Water tariff for water usage 1 to 30kl	R16.15kl
	Water tariff for water usage 31kl to 100kl	R18.71kl
	Water tariff for water usage 101kl and above	R21.51kl
	<b>Integrated step tariffs (Business use)</b>	
	Water tariff for water usage 1 to 30kl	R18.05kl
	Water tariff for water usage 31kl to 100kl	R20.91kl
	Water tariff for water usage 101kl and above	R24.02kl
	<b>Integrated Step Tariff (Industrial/Factory Use)</b>	
6.	Water tariff for water usage 1kl and above	R17.44kl
	<b>Integrated Step Tariff (Co-operatives)</b>	
7.	Water tariff for water usage 1 to 40kl	R8.77kl
	Water tariff for water usage 41 to 80kl	R8.65kl
	Water tariff for water usage 81kl and above	R10.44kl
	<b>Integrated Step Tariff (Churches)</b>	
8.	Water tariff for water usage 1 to 30kl	R7.60kl
	Water tariff for water usage 31 to 70kl	R8.65kl
	Water tariff for water usage 71kl and above	R10.44kl
	<b>Integrated Step Tariff (Trust)</b>	
9.	Water tariff for water usage 1 to 30kl	R15.48kl

UTHUKELA DISTRICT MUNICIPALITY FINAL BUDGET 2024/2025

	Water tariff for water usage 31 to 70kl	R15.04kl
	Water tariff for water usage 71kl and above	R17.61kl
	<b>Integrated step tariff (Government use)</b>	
10.	Water tariff for water usage 1 to 30kl	R18.05kl
	Water tariff for water usage 31kl to 100kl	R20.91kl
	Water tariff for water usage 101kl and above	R24.02kl
11.	Bulk potable water supply to IDC Estate	R8.27kl
	Bulk Raw water supply	R5.06kl
12.	Emergency Services Connection (excluding emergency services)	R35.89kl
13.	Availability charge for fire hydrant per month	R131.27
14.	For water drawn or usage from metered fire hydrant	R17.86/kl
15.	Inspections for internal leaks and any other services (per visit)	R866.74
16.	All connections, repairs and work required from Council Domestic	Cost + 10%
17.	All connections, repairs and work required from Council other services actual cost + 10%	Cost + 10%
18.	Trade Effluent	Charge(c/kl) = R114.29+([COD/1000] x R2.27c) (COD-Chemical Oxygen Demand)

19.	Account Deposits (Subject to credit worthiness)	<b>Residential dep. max</b> R10072.67 <b>Bus./Govt./Trust dep. max</b> R12525.26 <b>Industrial dep. max.</b> R20873.99 <b>Church/Co-ops dep. Max</b> R8578.68 <b>New consumers:-</b> Residential dep.R2225.15 <b>New Bus./Govt./Industr.</b> R5600.75 <b>New Co-operatives</b> R1045.66 <b>New Churches</b> R2495.40 <b>New Trust businesses</b> R5262.30 <b>New Trusts</b> R2087.87 New account connection fee is R257.25
20.	New accounts administration fees- Opened by Council per para. 4.7 CC&DCP	<b>Residential:</b> R2192.15 <b>Bus/Govt/Ind:</b> R5446.45 <b>Co-ops:</b> R 1166.53 <b>Churches:</b> R2427.07 <b>Trusts in bus:</b> R5135.97 <b>Trusts:</b> R2075.78
21.	Scrutiny of building plans	R664.11/ plan
22.	Clearing of grass overgrowth	Actual cost + 13%
23.	Requested Water Tankering (funerals – if not indigent)	Water R29.88 per kl Transport R20.74per km Plus 6.2% administration fee
24.	Requested Water Tankering (other events)	Water R48.19 per kl Transport R31.54 per km

UTHUKELA DISTRICT MUNICIPALITY FINAL BUDGET 2024/2025

		Plus 10% administration fee
25.	Developer's Capital Contribution - Water	R 13913.87
26.	Developer's Capital Contribution - Sanitation	R 15305.38
27.	Disconnection Fee Reconnection fee - Working hours -After hours, Saturdays/Sundays/Public Holidays	R 183.63  R 186.44 R 459.06
28.	Clearance certificates	R678.39
29.	Flat rate services (where applicable)	R456.16 per household
30.	Moving/shifting of the existing water meter (in metres)	
31.	A distance less than a metre (1m)	R456.06
32.	A distance from 1 metre to 3 metres	R736.96
33.	A distance more than 3 metres to any distance	R1096.43

### Offences and penalties

1.Any person who fails or refuses to give access required by an officer of the authority or an authorized provider shall be guilty of an offence in terms of section 34 of the Water Services By-laws and liable on conviction to a fine not exceeding R 5 149.96 or in default on payment, to imprisonment for a period not exceeding 6 months and in the event of a continued offence to a further fine not exceeding R 2 574.97 for every day during the continuance of such offence after a written notice from the authority or an authorized provider has been issued and in the event of a second offence to a fine not exceeding R 7 724.93 or, in default on payment to imprisonment for a period not exceeding 12 months.

2.Any person who obstructs or hinders any officer of the authority in the exercise of his or her powers or performance of his or her functions or duties shall be guilty of an offence in terms of section 34 of the Water Services By-laws and liable on conviction to a fine not exceeding R60 730.58 or in default on payment, to

imprisonment for a period not exceeding 6 months and in the event of a continued offence to a further fine not exceeding R12 146.12 for every day during the continuance of such offence after a written notice from the authority has been issued and in the event of a second offence to a fine not exceeding R91095.87 or, in default on payment to imprisonment for a period not exceeding 12 months.

<b>Water and Waste Water Analysis</b>		
<b>Determinant</b>	<b>Units</b>	<b>Cost per sample</b>
Alkalinity	mg/l CaCO <sub>3</sub>	R88.60
Appearance	Descriptive	
Aluminium - soluble	mg/l Al	R76.68
Ammonia	mg/l N	R73.86
Chloride	mg/l Cl	R59.12
Chlorine – Free	mg/l Cl <sub>2</sub>	R29.45
Colour	Pt-Co	R44.17
Conductivity	mS/m	R29.42
Fluoride	mg/l F	R73.87
Iron	mg/l Fe	R43.31
Manganese	mg/l Mn	R74.26
Nitrate	mg/l N	R44.82
Nitrite	mg/l N	R44.82
Odour	Descriptive	
pH	pH Units	R29.45
Phosphate - soluble	mg/l P	R44.82
Solids - Settle able	ml/l	R44.82
Sulphate	mg/l SO <sub>4</sub>	R64.83
Sulphide	mg/l H <sub>2</sub> S	R73.86
Suspended Solids	mg/l	R65.24
Temperature	°C	
Total Dissolved Solids	mg/l	R44.83
Turbidity	NTU	R29.31
Oxygen Absorbed	mg/l O <sub>2</sub>	R88.60
Chemical Oxygen Demand	mg/l O <sub>2</sub>	R109.52
Magnesium/Calcium	mg/l Mg/Ca	R103.07

- Sample bottles can be collected at the Laboratory.
- A volume of at least 1 litre is necessary for analysis.

<b>Microbiological Analysis</b>		
Faecal coliforms	colonies per 100ml	R81.26
Total coliforms	colonies per 100ml	R81.26
Standard plate count	colonies per ml	R67.77

- Sample bottle can be collected at the Laboratory.
- A volume of at least 1 litre is necessary for analysis.
  - Sterile bottles provided by the Laboratory should be used.
  - Samples must be delivered to the Laboratory within 6 hours of collection and should be kept cold.
  - A volume of 500ml is sufficient for analysis.

1. Prices listed are for single samples.
2. Sterile bottles can be supplied free of charge. Bottles broken or not returned will be charged for at a rate of R26.96 per bottle.

**FINES FOR ILLEGAL CONNECTIONS AND TEMPERING**

First instance	R 3 685.24
Second instance	R 7 369.19
Third instance	R11 054.44
Forth instance	R14 738.40

NB: Immediately if the consumer committed a fifth instance, complete disconnection of water supply will apply!

**PENALTY FEES**

- |                                 |          |
|---------------------------------|----------|
| 1. Warning letter               | R 83.12  |
| 2. Final cut-off                |          |
| • Additional deposit-business   | R 249.34 |
| • Additional deposit-households | R176.19  |
| • Penalty fee                   | R 139.20 |



**RECONNECTION FEES:**

- 1. Standard fee applies during working office hours R171.19
- 2. Standard rate applies after office hours R408.63

**NEW CONNECTION (PLUMBING WORK) CHARGES, INCLUDING FIRE HYDRANT**

NO	SIZE (MM)	UNIT COST R	DEPOSIT
1	20	3 319.56	332.46
2	25	3 319.56	332.46
3	32	3 976.08	332.46
4	40	9 409.26	831.17
5	50	9 428.76	831.17
6	80	13 838.27	831.17
7	100	15 038.89	831.17
8	150	15 614.48	831.17

NB: The above costs exclude material and labour costs!

Tender documents  
 Maps GIS  
 Clearance certificates

	A3 PRINTER		A0 PLOTTER		
	A4	A3	A2	A1	A0
<b>Full Colour</b>	30.92	61.86	234.74	208.77	278.36

UTHUKELA DISTRICT MUNICIPALITY FINAL BUDGET 2024/2025

<b>Grey Scale</b>	30.92	61.86	234.74	201.05	278.36
<b>Topo Maps</b>	21.89	43.76	109.41	234.74	208.77
<b>Line / Hatch</b>	14.58	43.76	83.05	100.52	139.17

**Maps GIS tariffs**

**1.4.1.1 Tender Documents**

Municipal Produced	R625.67
Consultants produced depending on the project	R523.23 and R610.48 respectively

Estimated value of the Project	Tender Document Fee	
	2023/2024	2024/2025 (VAT EXC)
> R 200 000 < R 1 000 000	R150,00	R159,00
> R 1 000 000 < R 3 000 000	R200,00	R212,00
> R 3 000 000 < R 5 000 000	R350,00	R371,00
> R 5 000 000 < R 10 000 000	R400,00	R424,00
> R 10 000 000 < R 20 000 000	R500,00	R530,00
> R 20 000 000 < R 40 000 000	R600,00	R636,00
> R 40 000 000	R800,00	R848,00

**ALL TARIFFS ARE EXCLUSIVE OF VAT!!**

The table above reflects the overall expected impact of the tariff increases on a large and small household, as well as an indigent household receiving free basic services.

	Description	2021/22	2022/23	2023/24	2024/25
1.	Tariff for accessibility to water (basic charge occupied and unoccupied)	R91.73/ month	R97.23/month	R105.01/month	R111.31/month

UTHUKELA DISTRICT MUNICIPALITY FINAL BUDGET 2024/2025

2.	Tariff for accessibility to sewerage system (basic charge occupied and unoccupied)	R116.88/month	R123.89/month	R133.80/month	R141.82/month
3.	Sewer tariff for restricted usage (un-metered)	R109.59/month	R116.17/month	R125.46/month	R132.98/month
4.	Servicing sewer conservancy tanks/pits (small)	R206.50 month	R218.89/month	R236.40/month	R250.58/month
5.	Servicing sewer conservancy tanks/pits (large)	R442.57 month	R469.12/month	R506.65/month	R537.04/month
6.	Discharge of sewage to wastewater works by private sewer tankers	R0.42	R0.45	R0.49/month	R0.51/month
	<b>Integrated Step Tariff (Domestic Use)</b>				
7.	Water tariff for water usage up to 6kl	Free / Indigent	Free/ Indigent		
	Water tariff for water usage 1 to 30kl	R13.31kl	R14.11	R15.24	R16.15
	Water tariff for water usage 31k to 100kl	R15.42kl	R16.35	R17.66	R18.71
	Water tariff for water usage 101kl to any usage	R17.73kl	R18.79	R20.29	R21.50

